

OFFICE OF DISTRICT MAGISTRATE (EAST)
GOVT. OF NCT OF DELHI
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INSPECTION NOTE ON VISIT TO SLUM CLUSTERS ON 2ND OCTOBER, 2014

1. On the launching day of Swachh Bharat Abhiyan an interaction visit was organized in three slums of the District to understand the issues related to the slums particularly related to sanitation and basic hygiene. Following are the observations and action points:-

2. **CHITRA VIHAR**

2.1. Hygiene: the cluster was full of garbage and the system of garbage collection is lacking. No dhalao was seen in the vicinity of the Slum. EDMC should create a dhalao where people from the slum cluster and nearby areas can place their garbage. A schedule for garbage collection be prepared in association with the RWA/Dwellers to have a healthy and hygienic atmosphere.

[Action: EDMC]

2.2. Toilet Conditions:

2.2.1. Only one toilet block was found to be functioning which too was quite dirty and lacks maintenance. Two Mobile Toilets were placed in the nearby park but were not connected and were not in use. AE-DUSIB informed that these will be repaired and put to use. Ideally the toilets should be maintained properly and mobile toilets should be functional. It should be done within a week.

2.2.2. Further, the rate chart for toilet use and the contact details of the concerned officers should be displayed as information was received that the operator was charging exorbitant amount.

2.2.3. Further request was received from the females that toilets should be functional 24 hrs and for old ladies western style toilet should be placed.

[Action: DUSIB]

2.3. Maintenance of Park : one small park exist next to the slum which is full of garbage. It should be cleaned and converted into a bal-vatika for children living in slum.

[Action: DDA]

2.4. Drug Abuse: the slum dwellers stated about presence of drug-abusers among them which spoil the environment of the slum. A de-addiction program needs to be organized to control this menace.

[Action: Police, Social Welfare Deptt, Women & Child Welfare Deptt]

3. **JAWAHAR NAGAR**

3.1. Hygiene & Sanitation: The slum was comparatively cleaner and well maintained. EDMC needs to be appreciated.

3.2. Encroachments: The residents complained about encroachment on the main road leading to the dhalao because of which EDMC truck and cleaning machinery could not reach the dhalao and also in emergencies it becomes difficult to access the emergency service provider.

[Action: EDMC]

3.3. Education: Residents complained about lack of teachers and lack of discipline among the students of RSKV Patparganj due to which students are increasingly becoming unruly. Education Department should place more teachers to cater to the needs of the populace.

[Action: Education Department, GNCT of Delhi]

3.4. Legal Awareness Camp: The residents requested to organize legal awareness camp especially for the women as most of the female dwellers are illiterate and have no idea for their rights and duties as per law.

[Action: East District Legal Services Authority]

3.5. Ration Cards: Residents complained about cancellation of ration cards and non-renewal of their old cards. These need to be taken up by organizing camps.

[Action: Deptt of Food & Civil Supplies]

4. BUDH BAZAAR CLUSTER:

4.1. General Hygiene & Sanitation: the slum was quite clean. However, the residents complained about lack of punctuality of cleaners. The residents were informed about developing a sense of cleanliness and throwing the garbage in dhalao only which was not found to be the practice.

4.2. Cleanliness of nalla & encroachments: The nalla flowing behind the slum was full of garbage. It needs to be clean up and further, it was seen that some constructions keep coming up in nalla. A drive to remove encroachment needs to be taken up.

[Action: EDMC]

4.3. Toilet Conditions: The toilet block was newly constructed and was quite clean. Residents requested that it should be functional 24 hrs and western style sheets need to be introduced too.

4.4. Maintenance of Park: A big park exist next to the slum which the colony residents complained about its lack of maintenance and its becoming hub of anti social activities. The Horticulture Deptt of DDA should ensure that the park is maintained properly and well lit so that anti-social elements, drug users should be discouraged to use it.

[Action: DDA]

5. GENERAL OBSERVATIONS:

5.1. Toilets should be made functional 24*7 as residents particularly ladies find it too difficult in the night. A rate chart with contact details of nodal officers be placed in the toilet blocks and preferably it should be painted on the entrance so that residents should not be harassed by the operator. An experiment for toilet operations may be made by giving it to RWA/Basti Vikas Samiti/Self Help Groups.

[Action: DUSIB]

5.2. Dhalaos should be made near the habitation and an information about garbage collection be made with information to the residents so that garbage does not pile up in the slums.

[Action: EDMC]

5.3. Drug Abuse: The slums are becoming a hub for drug-abusers which not only create problem for the residents but for the neighbouring colonies too. A drive needs to be taken to address this issue.

[Action: Police, Social Welfare Deptt, Women & Child Welfare Deptt]

**KUNAL, IAS
DM EAST**

Copy for information and necessary action to:-

1. Director, Education Department, GNT of Delhi, Old Secretariat, Delhi-54.
2. Director, Social Welfare Deptt, GNCT of Delhi, GLNS Complex, Feroze Shah Kotla, Delhi Gate, New Delhi-110002.
3. Director, Women & Child Welfare Deptt, GNCT of Delhi, 1 Canning Lane, K.G. Marg, New Delhi.
4. DCP East District, Mandawali Fazalpur, Delhi-92.
5. Member(Engg), DUSIB, GNCT of Delhi, Vikas Bhawan, ITO, New Delhi.
6. Spl Commissioner(East), Deptt of Food & Civil Supplies, Vikas Bhawan, ITO, New Delhi
7. DC- Shahadara South Zone, EDMC, Delhi, Near Karkardooma Court, Delhi.
8. Director(Horticulture), DDA, Vikas Minar, ITO, Delhi-02

Copy for information to:-

1. PS to Chief Secretary, Delhi, 5th Level, A-Wing, Delhi Secretariat, Delhi.
2. PS to Divisional Commissioner, 5 Sham Nath Marg, Delhi.
3. PS to CEO DUSIB, Vikas Bhawan, ITO, New Delhi.
4. PS to Commissioner, Food & Civil Supplies, Vikas Bhawan, ITO, New Delhi.
5. PS to Commissioner, EDMC, Near Karkardooma Court, Delhi
6. PS to Principal Secretary, Social Welfare, GLNS Complex, Feroze Shah Kotla, Delhi Gate, New Delhi-110002